

## Notification

Applications are invited from candidates who have successfully completed any Healthcare BPO programs for internship in Hospitals and Institutions where eHealth Project is implemented.

### About eHealth Project:

Department of Health & Family Welfare, Government of Kerala is implementing eHealth Project aiming to computerize the entire gamut of activities in the Hospitals and other Institutions in the Modern Medicine stream. Computerization of all the processes starting from Registration of the Patient to In-Patient Management in a Hospital are within the scope of this project. This implementation is completely conforming to National and International Healthcare IT standards and Codes. The Project is managed by eHealth Project Management Unit, a Government of Kerala Society under the Department of Health & Family Welfare with its Headquarters in Thiruvananthapuram.

### Present Status of Implementation:

eHealth is at present implemented in around 10 Pilot Institutions in Thiruvananthapuram and a few other institutions in other locations outside Thiruvananthapuram. In the coming months, the eHealth Project management Unit is planning a major roll out to nearly 170 Family Health Centres and 7 Medical Colleges across the State.

### Locations of Internship:

The present Notification is for Family Health Centres in Thiruvananthapuram District and medical College Paripplay, Kollam. The list of Family Health Centers is given below:

1. BALARAMAPURAM
2. ARUVIKKARA
3. KARAKULAM
4. VAMANAPURAM
5. JAGATHY
6. PALLICAL
7. KADAKAMPALLY
8. KEEZHATTINGAL
9. CHEMMARUTHY
10. KILIMANOOR
11. VATTIYOORKAVU
12. POOZHANADU
13. PARANEYAM
14. AMACHAL
15. KOTTUKAL
16. THONNAKAL
17. KUTTICAL

Notification for other Districts will be published subsequently based on the implementation schedule.

### Eligibility Criteria:

#### Minimum Qualifications:

1. Any of the Healthcare BPO Certifications with minimum 6 months duration from reputed Organizations and
2. Degree or Three year Technical Diploma or Paramedical course Certificate from recognized Universities/Boards

The following additional qualifications will an added advantage.

1. Any recognized Paramedical Degree, Diploma or certificates in Modern Medicine stream
2. Any recognized Technical Degree, Diploma or Certificates
3. Any recognized Healthcare Management Degree, Diploma or Certificates

#### Duration of Internship, Internal evaluations and stipend:

1. Total duration of internship will be 7 months and 1 week.
2. First one-week will be intensive class room based training in basic eHealth modules at Project Management Unit in Thiruvananthapuram.
3. Further On-site training for one month in different Institutions where eHealth is implemented after the basic training. At present these training locations are in Thiruvananthapuram.
4. During this period of training the interns will not be paid any remuneration.
5. On completion of the training, the interns will be evaluated and successful the interns will be allowed to continue the internship for 6 months with a stipend of Rs 8000/- per month
6. Every month during the internship, there will be an evaluation by the Head of the Institution based on certain pre-defined assessment parameters.
7. Only those interns who have scored the minimum points in the monthly assessment will be allowed to continue the internship for the next month.
8. Successful candidates will be awarded Certificate at the end of the internship period

#### The activities of the Interns:

During the internship period the interns will get opportunity to familiarize themselves with the Hospital processes. This include various processes such as Patient Registration, OP Clinic, Pharmacy, Laboratory, Radiology, In Patient Management, Billing etc. They also carry out the following tasks:

- a. Conducting training of eHealth HMS Application for the Users in the Hospital
- b. Handhold the users to support them in using the Application whenever necessary
- c. Liaison with eHealth PMU in resolving any issue related to the functioning of the eHealth Application in the institution
- d. Co-ordinate with Keltron to ensure that the Network and Hardware infrastructure are up and running as per the Warranty conditions.

Selection Process:

1. The selection of candidates will be based on Interview at Project Management Unit, Thiruvananthapuram.
2. Candidates appearing for the Interview will not be eligible for any TA and DA.
3. Intimation of Interview will be send by email only. Candidates are advised to check their mails daily for intimation of Interview.
4. Candidates shall bring the Originals of all Certificates to prove their educational qualifications claimed in the Application

Dates:

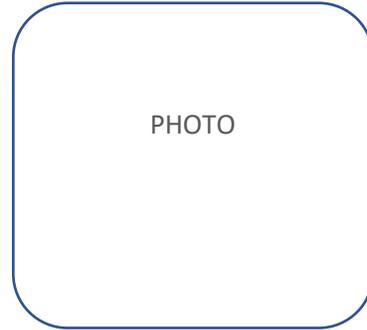
1. Last date of Application : 12-08-2018
2. Date of Interview : 16-08-2018 to 18-08-2018
3. Tentative Date of starting the Internship: 30-08-2018

How to Apply:

1. Download the Application form given in Word Format along with this Notification.
2. Fill up all the relevant columns
3. Delete tabular Columns of Qualifications which are not relevant
4. Insert a recent photograph in the rectangular space provided at the top
5. Save as PDF file.
6. Send the PDF file as email Attachment to the mail id [ehealth@kerala.gov.in](mailto:ehealth@kerala.gov.in) with subject as "Internship"

**eHealth Kerala – Application for internship**

- 1. Name :
- 2. Address :
- 3. Age :
- 4. Gender :
- 5. Mobile :
- 6. Email :



7. Qualifications: (Add rows if necessary)

a. Basic Qualification (Degree/Diploma/Paramedical Certificate):

Sl No	Name of Qualification	Institution/University/Board of Examination	Duration of Course	Year of Passing	Percentage / Credit / Grade

b. Healthcare BPO:

Sl No	Name of Qualification	Institution/University/Board of Examination	Duration of Course	Year of Passing	Percentage / Credit / Grade

c. Additional Relevant Qualifications, if any:

Sl No	Name of Qualification	Institution/University/Board of Examination	Duration of Course	Year of Passing	Percentage / Credit / Grade